P.A.T. WALLET GUIDE: 4 EASY STEPS

• Call (925) 454-4040 or (800) 499-6328

• Enter Your Member Number, Followed by the # Sign

• Enter Your 4-8 Digit Access Code, Followed by the # Sign

• Follow the Voice Prompts to Guide You to Your Desired Transaction

P.A.T. IS YOUR 24/7 MEMBER SERVICE LINE. USING YOUR TOUCH TONE PHONE, YOU CAN:

• Obtain Account Balances

• Transfer Money Between Accounts

• Make Loan Payments

• See if a Check has Cleared

• Place a Stop Payment on a Check

• Determine Loan Payoff Amounts

• Make Check Withdrawals

BANK ON YOUR OWN TIME WITH 24/7 ACCESS TO P.A.T.
ACCT. & LOAN INQUIRIES

Press 1

Press 1 for ACCT. BAL. & INQUIRY, THEN
1 for Savings Acct.
2 for Checking Acct.
3 for List of All Accts.

Press 2 for Account History, then
1 for List of Deposits
2 for List of Withdrawals
3 for Dividends Earned Year-to-Date
4 for List of All Activity

Press 3 for CLEARED CHECKS, THEN
1 for List of Checks on Checking Acct.
2 for Specific Checks on Checking Acct.
3 for Additional Checking Acct. Options

Press 4 for VISA/LOAN INQUIRY, THEN
1 for Balance and Payments on HELOC
2 for Balance and Payments on All Loans
3 for Loan Interest Paid Year-to-Date

PAYMENTS, TRANSFERS, & WITHDRAWALS

Press 2

Press 1 to MAKE A LOAN PMT., THEN
1 to Make a Loan Pmt. from Savings
2 to Make a Loan Pmt. from Checking
3 to Make a Loan Pmt. from Another Acct.
4 to Make a Loan Pmt. from Loan Advance

Press 2 to MAKE A TRANSFER, THEN
1 to Transfer Savings to Checking
2 to Transfer Checking to Savings
3 to Transfer Loan to Checking
4 to Transfer Loan to Savings
5 to Select Accts. to Transfer
6 to Select a Loan and Acct. to Transfer

Press 3 for CROSS MBR. TRANSFER, THEN
1 to Transfer to Your Membership
2 to Transfer from Your Membership

Press 4 TO WITHDRAW A CHECK, THEN
1 for Check Withdrawal from Savings to be Mailed
2 for Check Withdrawal from Checking to be Mailed

OTHER ACTIVITIES

Press 3

Press 1 for Different Membership
Press 2 to Change Access Code
Press 3 to Stop Payment, then
1 to Stop a Single Check
2 to Stop a Range of Checks
3 to Stop by Amount

MENU COMMANDS

Press 8 to Move Forward in Account History Read Back
Press 9 to Repeat Menu
Press * to Return to the Previous Menu
Press 5 to Disconnect
Press 0 for Credit Union Information
Press *# to Return (Other Account Balance Menu Only)